

POSITION DESCRIPTION

Position title: Distant Reiki Coordinator Volunteer

Department: Operations **Salary/wages:** Volunteer

Position no: HR

Supervisor: Reiki Share Day Co-ordinator

Internal contacts:

Reiki Share Day Co-ordinator Operations Manager Project Manager

Position Summary:

Is distant Reiki healing a part of your Reiki practice? Are you well-organised and able to establish and maintain effective systems? If so, you could be the person we are seeking!

The purpose of this position is to co-ordinate distant Reiki healing sessions with a team of volunteers.

Functions and responsibilities:

- Will receive the notification from Reiki Australia that a treatment has been purchased via email, using distanthealing@reikiaustralia.com.au
- Manage the team of practitioners with times and sessions for the treatments
- Liaise with Admin staff as needed
- Follow up on practitioners to make sure they do the treatments and send a brief report
- Handle queries and communication from clients and practitioners
- Report to the team leader of Reiki Practice, giving a monthly update to inform the Project Manager and Board.

Person specifications:

Qualifications and experience:

- Previous experience in team leadership is desirable
- Member of Reiki Australia
- Reiki 2nd Degree
- Distant Reiki as part of their Reiki practice.

ACN: 102 617 452 ABN: 99 102 617 452

Personal characteristics:

- Excellent verbal and written communication skills
- Demonstrated ability to establish and sustain effective teamwork
- Demonstrated ability to support and guide others in their ongoing development
- Well-organised and able to establish and maintain effective systems
- Be able to send and receive emails
- Organise scheduling.

Requirements:

- Sign a confidentiality agreement
 - That clients remain clients of Reiki Australia and that they will not be solicited for any other service or product
 - That the client's details remain confidential
 - Conversation between client and practitioners regarding the client remain confidential.
- Seek help from Project Manager and/or Ethics Committee if problems arise
- Be familiar with complaints policy and procedure for Reiki Australia.

For more information or to apply for this role, please email

distanthealing@reikiaustralia.com.au

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